

## **PAYMENT POLICY**

**POLICY:** While the Clay-Battelle Health Services Association will not deny services to those without ability to pay, it is our intention to collect fair reimbursement for our services from those with the ability to pay.

**PROCEDURE:** Payment is expected at the time services are rendered unless other arrangements are made in writing with authorized employees of the Health Center.

Responsibility for payment of any account lies with the patient (or parent/guardian if the patient is a minor.) Our professional services are rendered and charged to the patient, not to an insurance company.

As a courtesy to our patients, we will bill an insurance company or other third party, including Medicaid, as designated by the patient. However, the patient is responsible for the amount designated by the carrier as deductible and/or any co-payment.

Most insurance companies pay only a portion of the cost of professional services. We encourage our patients to be fully aware of the provisions of their policies.

Traditional Medicare recipients have no deductible to pay at our health centers. Under a special agreement between Medicare and the health centers, patients are not required to meet the \$100 deductible. However, the patient is still responsible for the 20% co-payment.

**Please add to the policy page and appropriate link**